

Emergency Department Registration and Collections Policy:

- Mat-Su Regional Medical Center will follow reasonable registration procedures as permitted by Emergency Medical Treatment and Active Labor Act (EMTALA). The Hospital will not delay a Medical Screening Exam ("MSE") or stabilizing treatment to inquire about a patient's method of payment, insurance status, or financial assistance information.
- The request for payment will not occur until all ED services are complete and the patient has been examined by a provider. Otherwise, reasonable registration processes are appropriate and may include requesting basic patient demographic information and insurance or financial assistance information as long as these procedures do not delay screening or treatment.
- If the registrar is asked questions regarding the patient's financial liability, the Registrar will defer such conversations until after the MSE is performed and stabilization is initiated.
- IF the MSE determines the patient does not have an Emergency medical condition, the registrar will register the patient and insurance will be verified and authorization obtained as necessary. The patient will then be informed of his/her potential financial liability.