

PROGRESS TOWARD →
Becoming the Healthiest Borough



# MAT-SU HEALTH FOUNDATION 2016 Progress Toward Becoming the Healthiest Borough

The long-term goal of the Mat-Su Health Foundation is that Mat-Su is the healthiest borough in the United States. Our 2016 annual report details key successes along the road to achieving that goal. On the next nine pages, we'll share the work we've been doing. You'll see some of the big picture—for example:



organizations that have either started or expanded behavioral health services



schools and organizations became trauma-informed



You'll also see some of the nitty-gritty - the number of people served by specific projects, the gaps filled, the increased awareness of potential long-term effects of trauma on overall health.

These results are partly due to MSHF grantmaking, and partly through active participation by MSHF staff and leadership in community organizations; you'll see the names of some of those groups in the background of this page.

Construction is underway on the new Mat-Su Health Foundation building at the corner of Bogard and Crusey in Wasilla. The project is designed to build community by devoting space to programmatic uses, including the creation of a Community Resource Center Network to link residents with the services they need to be healthy. It will also support the foundation's work by providing adequate space for a growing staff. We hope you will stop by when it's done in mid-2018!

# ADVOCACY DRIVING SYSTEMS **IMPROVEMENTS**

The foundation works to promote health care access and better functioning systems through policy and advocacy work at the local and statewide levels. All grants and initiatives are funded with an aim to yield coordinated care via a high-functioning system.



Numerous gaps exist in the overall system of care for Mat-Su residents.



All Mat-Su adults, seniors, families and children are able to access services and programs that help them be safe, healthy, and thriving.



ADVOCACY: Medicaid Expansion and Reform

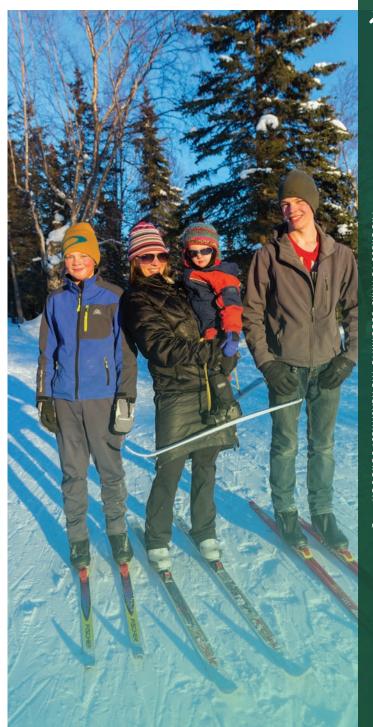
The number of Mat-Su residents with health insurance increased from

77% in 2012 to 83% in 2015

The number of Mat-Su residents who have a primary care health provider increased from 62% in 2012 to 69% in 2015

Nine recommendations from the Mat-Su Health Foundation Behavioral Health Environmental Scan were included in Senate Bill 74, reforming Alaska's Medicaid system:

- Implement an electronic exchange of emergency department patient information.
- Educate patients on appropriate use of emergency department.
- Hospital staff review reports on emergency department utilization.
- Improve prescription drug monitoring program.
- Assist frequent users of emergency department to make appointments with personal care provider within 72-96 hours.
- Prioritize statewide planning that strategically allocates funding proportionate
- Fund a Regional Behavioral Health Authority (Administrative Services Organization).
- Promote integrated behavioral health and primary care.
- Expand provider settings and type where Medicaid reimbursement is allowed for behavioral health services.



# **HEALTHY MINDS**

Based on the results of a 2013 Community Health Needs Assessment, the MSHF conducted a Behavioral Health Environmental Scan. A new grant program, Discovery Grants, was initiated to solicit solutions to issues identified in this and other MSHF reports.



Numerous gaps exist in the continuum of care for Mat-Su residents.

\*Screening and Brief Intervention for Alcohol Use

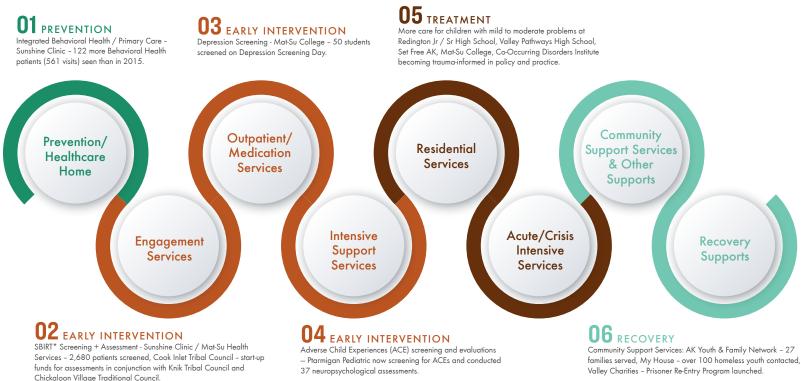


All Mat-Su residents have access to an effective and complete behavioral health system of care.



Services have been expanded in key areas of the continuum, and most of that expansion has occurred "upstream" to prevent problems or address them early on, and in the areas of greatest need.





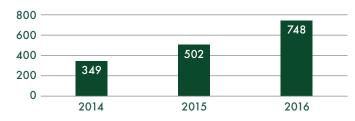
# **HEALTHY MINDS**

The Mat-Su Health Foundation actively supports local and statewide behavioral health initiatives that promote optimal behavioral health for Mat-Su residents. One focus has been on helping Mat-Su residents in crisis.



The number of Mat-Su residents in behavioral health crisis continues to increase.

# NUMBER OF EMERGENCY BEHAVIORAL HEALTH ASSESSMENTS FOR MAT-SU RESIDENTS WHO ARE A DANGER TO THEMSELVES OR OTHERS, OR GRAVELY DISABLED





All Mat-Su residents have access to an effective and complete behavioral health system of care, including crisis services.



A coalition of first responders are working to better care for people in behavioral health crisis.

## 30% (110)

of first responders have been trained in Mental Health First Aid for Public Safety.<sup>1</sup>

## 25 key first responders

also received Crisis Intervention Team (CIT) training.<sup>2</sup>

Mat-Su Regional Medical Center has changed emergency department (ED) staffing to better assist patients in behavioral health crisis:

- An emergency department Social Worker has assisted in 1,768 ED visits.
- Workers who offer 24/7 compassionate surveillance have replaced the security guards to monitor suicidal patients.
- Staff received de-escalation training.

- Mental Health Court Director

[The CIT/Mental Health First Aid Training has given me a] sense that we're not in this situation alone with the citizens that we serve. A lot of times, it feels pretty isolating. It has helped me understand I have limitations and how to ask other resources to come in. I can't always do something about the person that I'm serving, but if I can change my end of the equation, I actually change the outcome. That's what I call the magic of Crisis Intervention Team/Mental Health First Aid.

- Mat-Su First Responder

The local Mental Health Court had a new participant who had not yet been connected to services when he was brought to the ED due to medical consequences of excess drinking. The ED social worker kept the mental health court apprised of his critical condition for two weeks and helped them implement preventative supports for when he was released. The participant is now successfully complying with the Mental Health and Wellness Court Program.

<sup>&</sup>lt;sup>1</sup> An 8-hour course designed to increase understanding of mental illnesses and addictions and provide effective response options

<sup>&</sup>lt;sup>2</sup> A 40-hour course aimed focused on connecting residents to appropriate care and not incarceration

## HEALTHY FOUNDATIONS FOR FAMILIES

The goal of the Healthy Foundation for Families focus area is that all children and families are supported by a community-wide system that prevents maltreatment and promotes family resilience.



**Numerous gaps** exist in the system of care for Mat-Su children and families.



All Mat-Su families and children are able to access social supports and an engaged and coordinated system that helps them be safe, healthy, and thriving.





Services have been expanded in key areas of the continuum that had gaps. The Mat-Su Health Foundation has assisted by providing funding for the following:

## 1. Social Emotional Learning Programming

- Onward and Upward 28 courses provided to 528 students (17,701 student contact hours).
- Matanuska-Susitna Borough School District Social Emotional Learning curriculum for 18 elementary schools implemented.
- Behavioral health outreach program implemented at Mat-Su College, with more than 574 students participating in prevention events.

#### 2. Trauma-informed Educational Settings

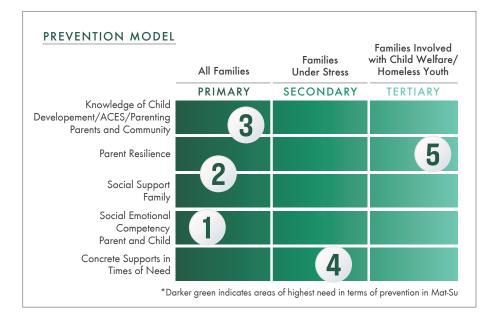
- CCS Early Learning is training families (68) and staff on Adverse Childhood Experiences and trauma.
- 5 local schools are becoming trauma-informed.
- Ptarmigan Pediatrics conducts classroom observations (135) and interventions (74) at Goose Bay Elementary School.
- 5 community organizations are becoming trauma-informed.

#### 3. Parenting Programs

• Heartreach Pregnancy Center - Capital Project.

## 4. Emergency housing for families

- Blood and Fire Ministries and Family Promise organization capacity building.
- Support of families involved with the Office of Children's Services and homeless Youth
  - Alaska Youth and Family Network 27 families assisted (39 adults/81 children).
  - My House connected with over 100 homeless youth.



R.O.C.K. Mat-Su (Raising Our Children With Kindness) is a collaborative of community members – including individuals and organizations – joining together to promote family resilience and reduce child maltreatment.



In 2016, there were **2,243** allegations of child maltreatment in Mat-Su and **194** substantiated reports of child abuse and neglect.



To strengthen families so all children are safe, healthy, and thriving.



R.O.C.K.'s number 1 strategic goal was to create a **Therapeutic Family Court**, which launches at the Palmer Superior Court July 1, 2017.<sup>1</sup>

**32** Mat-Su community members have been trained to be Adverse Childhood Experience (ACE) interface trainers. To date 24 presentations have reached 685 residents.

A 2016 Household Survey revealed 41% of adult Mat-Su residents are familiar with the term ACEs.

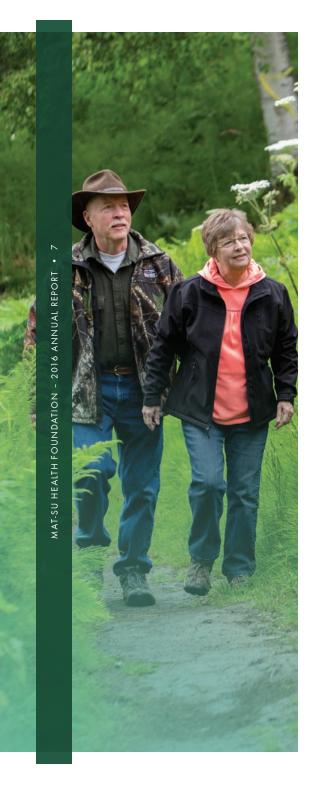
5 Matanuska-Susitna Borough Schools are becoming trauma-informed in policy and practice: Burchell High School, Redington Junior-Senior High School, Houston Middle School, Wasilla Middle School, and Mat-Su Central School

Sponsored 5 community organizations that serve families to become trauma-informed.<sup>2</sup>

<sup>&</sup>lt;sup>2</sup> Trauma-informed care is an organizational structure and treatment framework that involves understanding, recognizing, and responding to the effects of all types of trauma by emphasizing physical, psychological and emotional safety for consumers and providers and helps survivors rebuild a sense of control and empowerment.



<sup>&</sup>lt;sup>1</sup> This program connects babies and their families with the support and services they need to promote healthy child development, while at the same time ensuring speedier exits from the child welfare system.



# **HEALTHY AGING**

The rate of population growth of people 65+ in the Mat-Su is one of the highest in the nation, and growing at nearly four times the national rate. The MSHF is committed to helping older adults find and get the care and support services they need.



35% of seniors reported a physical, mental, or emotional limitation.

7-13% of seniors didn't have transportation, or dental, healthcare, medication when they needed it in the last year.



All Mat-Su Seniors are able to access a complete array of services that optimizes quality of life.



The MSHF advocated for regulatory changes and funding to create the Mat-Su Aging and Disability Resource Center, which provides free information and referral services that promote health, well-being and safety for individuals with disabilities, seniors and vulnerable adults by connecting them to quality services and supports that foster independence, personal choice and dignity. MSHF has provided operations funding beyond the state grants to meet the huge demand for services in Mat-Su.

## 1,542 residents served

41% options counseling; 13% short term service coordination; 16% Medicaid counseling

#### TOP HEALTH NEEDS

Physical, traumatic brain injury, mental health, multiple health issues, and Alzheimer's Disease and related dementias

#### TOP FIVE REFERRAL CATEGORIES

Basic needs, personal care attendants, health care services, legal services, housing

#### **NEXT STEPS**

LINKS/ADRC will be part of a Community Resource Center Network to be housed in the new Mat-Su Health Foundation building scheduled for completion in Spring 2018. The resource center's vision is that all Mat-Su residents and providers know about and are able to access appropriate information and quality health and social services.

Finding help was a gift from God. Finally I think someone really wants to help. Heather and Derrick made me feel like someone actually cared, and with all the doctors I see, that is saying a lot. Thank you for bringing them into my life.

— Mat-Su Senior Citizen

When you have Medicare and qualify for Medicaid, the state enrolls you in one of 17 prescription drug plans. Sometimes the plan doesn't match the needs of the client. One client had a health condition that required very expensive medication, but the price was far beyond what was possible for her. The ADRC figured out which plan would be a better fit, and it cost just \$21 per month.

— ADRC Specialist

## **WORKFORCE DEVELOPMENT**

Of the 25 occupations expected to grow the most in Alaska, 18 are related to health care. As Mat-Su grows, so does our need for a highly trained and educated health care workforce.



In 2013, Mat-Su had the following ratios of providers to residents that were well below other U.S. communities:

- 1,910 residents to 1 primary care physician
- 2,302 residents to 1 dentist
- 6,412 residents to 1 behavioral health provider



Using academic scholarships, vocational scholarships, and a loan repayment strategy, the Mat-Su Health Foundation has helped expand the Mat-Su health care workforce.

In 2016, the program awarded 63 academic scholarships totaling \$353,039 and 20 vocational scholarships totaling \$41,788 to Mat-Su residents. In addition, the foundation joined forces with the State of Alaska SHARP Program to sponsor loan repayment for nine behavioral health positions at five organizations in Mat-Su



The goal is to have staffing in these three areas to within the top 90th percentile of all counties in the United States (1,040:1 Primary Care Physicians; 1,320:1 Dentists: 360:1 Mental Health Providers).

#### **SUCCESS**

In 2017, the ratios of providers to residents had improved in the following areas:

2,110 residents per dentist
890 residents per behavioral health provider

This is going to allow me to reduce my work hours from nearly full time to part time, so I can spend more time focusing on my academic work and volunteering in the community, which I am confident will make me a more competitive applicant to the WWAMI medical school program when the time comes. This relieves major stress off my shoulders as far as how I will financially afford my degree while still providing for my family and my two little girls. I could never say thank you enough for your investment in my life and future career. I am looking forward to the day I am able to pay it forward and wholeheartedly invest back into the Mat-Su community in my future career.

- MSHF Scholarship Recipient



# HEALTHY IMPACT, DISCOVERY, AND OTHER LARGE GRANTS

- Alaska Children's Trust \$25,000 to help the Alaska Resiliency Initiative support and respond to the needs of individual families and children.
- American Lung Association \$83,524 for home air quality assessments and remediation plans for senior citizens, prioritizing homes primarily heated with wood.
- Assistive Technology of Alaska (ATLA) \$50,000 to partially fund an assistive technology acquisition coordinator staff position who will assist Mat-Su residents in obtaining funding to purchase assistive technology.
- Blood and Fire Ministry of Alaska \$298,220 over two years for general operating support for its Knik House program providing temporary, long-term and emergency housing, as well as recovery and life skill development opportunities.
- CCS Early Learning \$350,000 over three years for training and technical assistance to infuse trauma-informed care throughout its programming.
- The Children's Place \$750,000 toward design and construction of a new Wasilla facility to meet growing demand for its services related to evaluation, investigation, and treatment of child abuse.
- Co-Occurring Disorders Institute Inc. (CODI) \$92,000 to expand mental health services for children ages 0-3 by hiring and training a therapist specifically to serve this age group.

- Cook Inlet Tribal Council \$120,640 to fund substance abuse assessment services and peer support in the Mat-Su.
   Services provided in conjunction with Knik Tribal Council and Chickaloon Village.
- Frontline Mission \$115,000 to strengthen the organization in the area of high-level leadership development and to hire a full-time director and a part-time program coordinator.
- Heartreach Pregnancy Center \$500,000 to build a new facility that will help it expand its outreach and services to parents and families.
- Links/ADRC \$99,523 in general operational support to continue to fund the Mat-Su's Aging and Disability Resource Center (ADRC) and support the organization in achieving its goal of connecting clients to long-term services and supports.
- Mat-Su Borough School District \$235,570 for Social and Emotional Learning curriculum and implementation, and for equipment for after-school programs.
- Mat-Su Valley Interfaith Hospitality Network \$60,000 to fund Family Promise Mat-Su, which mobilizes community resources and local congregations to provide shelter, meals and case management to families without housing.
- Nugen's Ranch \$140,000 to be used for three purposes: to purchase a delivery truck, to develop an organizational/business plan for the organization, and to develop an executive director transition plan.

- Planned Parenthood \$40,000 to market its online health services, which allow patients access to secure face-to-face consultation with a health provider on their computer or mobile device.
- Ptarmigan Pediatrics \$141,818 over three years for a psychologist internship program that will promote early childhood assessment and intervention in medical and school settings.
- Set Free Alaska \$97,000 for the development and implementation of a children's behavioral health early intervention and treatment program.
- Set Free Alaska \$400,000 to remodel a building for residential substance abuse treatment facility for women and children.
- Sunshine Community Health Center \$229,387 to purchase medical equipment for its Willow and Talkeetna clinics and for remodeling of the Willow entrance lobby.
- Valley Charities \$250,000 over three years to implement a prisoner re-entry program. Including case management, housing placement, transportation and administration.
- Wasilla Youth Baseball \$60,000 to enhance both player and spectator safety through field improvements and backstop replacement.

## TARGET WELLNESS GRANTS

Alaska Association of Conservation Districts

Alaska Family Services Inc.

Alaska Pacific University

Alaska State Association for Guardianship and Advocacy

Alaska State Fair Inc.

Alaska Youth and Family Network

Alaska's Unique Riders Overcoming

Risk & Adversity

All Alaska Pediatric Partnership

Boy Scouts of America

CCS Early Learning

Chickaloon Village Traditional Council

City of Houston

City of Palmer

Co-Occurring Disorders Institute Inc.

Covenant House Alaska

Daybreak Inc

**Denali Family Services** 

Denali Nordic Ski Club Inc.

Evangelical Lutheran Church in America

Food Bank of Alaska Inc.

Frontline Mission

Girl Scouts of Alaska

Joe Redington Sr Jr./Sr. High School

Kids Kupboard

Knik Conservation District

Knik Tribe

Links Mat-Su Parent Resource Center Inc.

Mat-Su Services for Children & Adults Inc.

Mat-Su Trails & Parks Foundation

Mat-Su Valley Interfaith Hospitality Network

National Foundation for The Centers For

Disease Control & Prevention Inc.

Native Village of Eklutna

Northern Susitna Institute

Northgate Alaska

Office of Children's Services

Palmer Junior Middle School

Palmer Senior Citizens Center Inc.

Set Free Alaska

Special Olympics Alaska Inc.

Sunshine Community Health Center Inc.

United Way of Matanuska-Susitna Borough

University of Alaska

Upper Susitna Seniors Inc.

Valley Community for Recycling Solutions

Valley Pathways High School

Valley Residential Services

Willow Health Organization Inc.

#### STATEMENT OF FINANCIAL POSITION

(In Thousands, 2016 Unaudited)

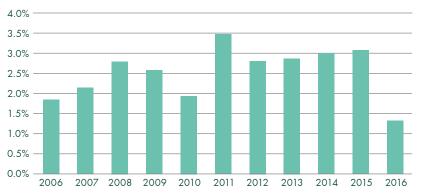
Assets  Cash And Cash Equivalents Investment In Joint Ventures Long-Term Investments Program-Related Investments Leasehold Improvements, Net Other Assets	2016 \$14,091 \$87,762 \$99,644 \$424 \$82 \$905	2015 \$3,050 \$86,436 \$92,546 \$453 \$32
Total Assets	\$202,908	\$182,518
Liabilities And Net Assets Accounts Payable And Accrued Expenses Grant Awards Payable Interest Rate Swap Long Term Notes Payable	\$284 \$4,851 \$47 \$29,697	\$489 \$5,004 \$173 \$37,000
Total Liabilities	\$34,879	\$42,666
Unrestricted Net Assets Temporarily Restricted Net Assets Total Net Assets	\$168,029 \$0 \$168,029	\$139,851 \$0 \$139,851
Total Liabilities And Net Assets	\$202,908	\$182,518

# STATEMENT OF ACTIVITIES AND CHANGES IN NET ASSETS (In Thousands, 2016 Unaudited)

(In Thousands, 2010 Chandida)		
Revenue and Support	2016	2015
Equity Income in Joint Ventures	\$25,901	\$16,070
Investment Income, Net	\$8,620	\$(1,958)
Other Income and Net Assets Released		
From Restrictions	\$1,105	\$0
Total Income	\$35,626	\$14,113
Grants and Expenses Grant Awards General and Administrative Expenses Total Expense Change in Net Assets	\$4,308 \$3,141 \$7,449 \$28,177	\$5,333 \$2,121 \$7,454 \$6,658
Net Assets, Beginning of Year Net Assets, End of Year	\$139,852 \$168,029	\$133,193 \$139,852



## MAT-SU REGIONAL MEDICAL CENTER - CHARITY CARE AS A % OF COST



Note: Medicaid Expansion led to an increase in the number of insured Alaskans. As a result, Charity Care declined in 2016 due to decreased need for it.



950 East Bogard Road, Ste 218 Wasilla, AK 99654 (907) 352-2863 healthymatsu.org

## PARTIAL LIST OF MSHF COMMUNITY INVOLVEMENT

CRISIS INTERVENTION TEAM COALITION, HOUSING AND HOMELESS COALITION, RECOVER ALASKA, MAT-SU OPIOID TASK FORCE, PATHWAY TO PREVENTION COALITION, ALASKA EMERGENCY DEPARTMENT STEERING COMMITTEE, MEDICAID REFORM WORKGROUPS, MAT-SU TRANSIT COALITION, ALASKA OPIOID POLICY TASKFORCE, PAY FOR SUCCESS, VALLEY TRANSIT ADVISORY BOARD, NEIGHBORWORKS ALASKA ADVISORY COMMITTEE, PRISONER RE-ENTRY COALITION, ALASKA RESILIENCE INITIATIVE, THRIVE MAT-SU, ALASKA AFTERSCHOOL NETWORK, MAT-SU DOMESTIC VIOLENCE TASKFORCE, MAT-SU AGENCY PARTNERSHIP